Mary Brushwein didn’t know it, but when she called to report a light out in Dana Chemistry this summer, she became the winner of a prize pack from Physical Plant. Her call to report the light out was the 100,000th work order that Physical Plant has taken since their new system was implemented in May of 2002.

Early in the summer, Bill St. Pierre of Physical Plant noticed that the work order numbers were getting up there and that they would sometime during the summer reach 100,000. He prepared a prize pack and waited to hear from the lucky caller. (Meanwhile, somewhere in Dana Chemistry, a light bulb was plotting its demise.)

On August 5, the light bulb expired, Mary placed the call and Bill visited Mary and presented her with a prize pack that included the coveted Physical Plant t-shirt, a tote bag filled with other goodies and a celebratory bunch of balloons.

While Mary and Bill shared a chuckle over the event, the fact that the employees at Physical Plant resolve an average of 14,000 work orders per year is nothing to laugh at. It’s a lot of work to keep our buildings, old and new, in shape and the employees of Physical Plant work hard to make sure our environment is clean and safe and beautiful; thank you to the employees of Physical Plant!

And The Winner Is…

Bill St. Pierre presents Mary Brushwein with a copy of the 100,000th work order and a prize pack.

New Staff—Summer 2009

- Joan Fischer, Leadership Gifts Officer, College Advancement
- Nancy Gibson, Assistant Director of Career Services, Office of Career Services
- Daniel Hamann, Mason, Physical Plant
- Claire Hammen, Leadership Gifts Officer, College Advancement
- Matthew Hanson, Leadership Gifts Officer, College Advancement
- Edgar Hatrick, Leadership Gifts Officer, College Advancement
- Brek Heikkinen, Leadership Gifts Officer, College Advancement
- John Jasper, Boiler Operator, Physical Plant
- Tim Langlois, 2nd Cook, Dining Services
- Ryan Lebrun, Security Officer, Security
- Jacob Levesque, Dining Room Attendant, Dining Services
- Luis Martinez, Assistant Dean of Admissions, Admissions
- Zachery Miller, Catering/Delivery, Dining Services
- Brandon Morin, Catering/Delivery, Dining Services
- Carrie Murphey, Housing Coordinator & Residence Life Asst, Dean of Students Office
- Todd Nicholson, Associate Director of Annual Giving, College Advancement
- Donna Sevigny, Assistant to the Dean of Students, Dean of Student’s Office
- Robert Smith, Security Officer, Security

Nancy Gibson, Assistant Director of Career Services
Dan Hamann, Mason, Physical Plant
Matthew Hanson, Leadership Gifts Officer, College Advancement
Edgar Hatrick, Leadership Gifts Officer, College Advancement
Brek Heikkinen, Leadership Gifts Officer, College Advancement
John Jasper, Boiler Operator, Physical Plant
Tim Langlois, 2nd Cook, Dining Services
Ryan Lebrun, Security Officer, Security
Jacob Levesque, Dining Room Attendant, Dining Services
Luis Martinez, Assistant Dean of Admissions, Admissions
Zachary Miller, Catering/Delivery, Dining Services
Brandon Morin, Catering/Delivery, Dining Services
Carrie Murphey, Housing Coordinator & Residence Life Asst, Dean of Students Office
Todd Nicholson, Associate Director of Annual Giving, College Advancement
Donna Sevigny, Assistant to the Dean of Students, Dean of Student’s Office
Robert Smith, Security Officer, Security
Bates College partnered with the Androscoggin Unified Emergency Management Agency, St. Mary’s Regional Medical Center, Central Maine Medical Center and Lewiston city services, including the fire and police departments, in an emergency training exercise at Underhill Arena in August.

The training exercise scenario was based on a mock ammonia release. Underhill stores approximately 700 pounds of ammonia for use in making ice.

The exercise provided training in responses of fire, police, Cobra Team (a combined HazMat and evidence collection team), Lewiston Public Works, the 911 Communications Center and Bates. It was the first large-scale field exercise ever conducted by the city of Lewiston. A training consultant company, Life Safety Specialists, facilitated the exercise. Funding for the event was provided through a federal Homeland Security Grant.

The exercise began with simulated notifications of the agencies and deployment to the scene. Since the simulation represented a mock explosion in the ammonia compressor room the incident was handled as a crime scene. Bates Security initiated the calls and established perimeter security until the other agencies arrived. The highest ranking officials of each participating group established a “Unified Command Center” in Cutten Maintenance and implemented National Incident Management System protocols (NIMS) to manage and coordinate the response of all participating agencies.

In the course of the morning the COBRA team and Maine DEP response teams donned hazmat suits and entered the compressor room to evaluate and document the extent of damage, potential causes and to collect evidence. United Ambulance stood by to transport “victims” and coordinated assembly of additional ambulances from surrounding areas. The Lewiston Fire Department set up a Mass Decontamination Unit to decontaminate victims for transport by United. Additionally, local nursing homes also exercised their emergency plans and took steps to shelter and protect residents. Lewiston Police and Lewiston Public Works coordinated efforts in traffic control and perimeter barricades. The Androscoggin 911 center practiced coordination of responder communication and “reverse 911” to notify and instruct residents in the surrounding impact areas.

Bryan McNulty of the Office of Communications and Media Relations worked with local press and the designated Public Information Officer to manage the flow of information to the public. A host of controllers, evaluators and observers reviewed key responses and documented the performance of each group.

At the conclusion of the exercise the coordinator held a “hot wash” session so that participants could report what worked well and what needed improvement. While every participating group found some things which needed to be tweaked, most agreed that the exercise was a success and proceeded well.

Dates of Interest in September

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st</td>
<td>Aetna Health Assessment Kick Off (see insert)</td>
</tr>
<tr>
<td>3rd</td>
<td>Bi-weekly pay date</td>
</tr>
<tr>
<td>9th</td>
<td>Convocation</td>
</tr>
<tr>
<td>10th</td>
<td>Monthly pay date</td>
</tr>
<tr>
<td>17th</td>
<td>Bi-weekly pay date</td>
</tr>
</tbody>
</table>

This year’s Staff Engagement Week was June 15-19th and based on solicited feedback it was a tremendous success. Staff had the opportunity to take a variety of classes with topics ranging from Belly Dancing, Fly Fishing to Invigoration and Communication. In addition to the classes held, employees were treated to a plethora of culinary delights presented by the talented employees of Dining Services.

Please extend our appreciation to all those who donated to our event. Thanks for helping us to feed the school that provides opportunities for minds.

On behalf of Africa School staff, I would like to express my gratitude for your generous contributions. I assure you that these funds will be used wisely. With your help, we have created a school that provides opportunities for minds.