Student Shuttle Information

The Bates Service-Learning shuttle is a service that runs from 7:30 am to 5 pm Monday to Friday taking students to community service/service-learning placements in Lewiston and Auburn. Requests are made through the security dispatcher and radioed on a “first-come, first-serve” basis to the driver who is in the van. Shuttle drivers know directions to all schools and most community agencies if you have the correct name.

You should go to Chase Hall and speak to the person at the Concierge Desk. The van will pick you up in front of Chase as soon as possible. You must be prepared to wait as long as 15 minutes for a ride depending on where the van is when you call. The shuttle cannot take advance “reservations.” You must be at Chase when you need the ride.

It will help everyone use the shuttle more efficiently if you
• are clear on return-to-campus pick-up requests and wait in a place that can be seen by the driver.
• avoid making requests for rides for distances under a mile except in inclement weather or other special circumstances.
• coordinate with other students going to the same location and make one call to the shuttle.

If you have any concerns about the shuttle service, including extended—over 25 minute—waits, they should be emailed to Ron Lessard (rlessard@bates.edu). Concerns are monitored and efforts are made to address them. Thank you for your cooperation.